

Payal Gajananrao Ladke

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Location: Nagpur, Maharashtra

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Career Objective

To work in a challenging and dynamic environment and to keep adding value to the organization while upgrading my skills and knowledge.

Education

Year of Passing	Degree/Course & Institution	Percentage/CGPA
2016	SSC - Maharashtra State Board	Passed
2018	HSC - Maharashtra State Board	Passed
2022	B.E. (IT) - KDK College of Engineering, Nagpur	8.46 CGPA

Work Experience

- APT Infotech – Sales Executive (1 year 4 months)
 - Made B2B calls to partners for laptops, desktops, and software sales.
 - Maintained sales records and client follow-up.
 - Worked as part of an IT system integration team.
- I Marque Solution – Customer Support Executive (1 year 1 month)
 - Handled inbound and outbound calls for two-wheeler loans from TVS Credit.
 - Scheduled customer visits to TVS showrooms.
 - Achieved consistent service performance targets.

Skills

- Microsoft Excel
- MS Word
- Communication Skill
- Team Collaboration

Languages Known

English, Hindi, Marathi